**No SOP-040 Issued: 03/15/93 GUAM POWER AUTHORITY Standard Operating Procedure Prepared By: ANNIE Q. SANTOS Manager, Cust. Svcs., Acting Title: RECONNECTION AUTHORIZATION Approved By: RAYMOND C. CAMACHO, Gen. Mgr. Effective Date: 11/10/93 Supersedes No. Page 3 1 of

1.0 **PURPOSE**

1.1 This Standard Operating Procedure is published to provide guidelines for a correct and accurate meter installation, an orderly accounting of meters and reliable reporting of newly install power meters.

2.0 SCOPE

2.1 This Standard Operating Procedure shall apply to service of single-phase and poly phase meters.

3.0 REQUIREMENTS

- 3.1 All new meter installation shall be provided with an official service order duly approved by the Rules of Guam Power Authority.
- 3.2 All new service orders shall be provided with GPA owned power meters.
- 3.3 All services shall be provided with official GPA meter seals.

4.0 **INSTALLATION PROCEDURE**

- 4.1 Check and verify the name, account number, location of customer, etc.
- 4.2 Whenever possible check and verify the service order number with customer's copy of service order.
- 4.3 Check and verify power source according to:
 - a. When applicable pick up current transformer size (ratio)
 - b. Number of phases

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4.3 (continued)

- c. Type of electrical system (1-single phase, open delta, 3-three phase wye, etc.)
- d. Number of wires
- e. Line to line voltage on meter line side
- f. Lines to ground voltage
- g. Line to line voltage on meter load side (meter moved from socket)
- h. Lines to ground voltage on meter load side (meter moved from socket)
- i. Whenever possible, main breaker shall be placed on "OFF" position.
- j. Meter based and neutral connection in meter socket shall be solidly grounded.

5.0 **PREPARATION OF REPORT**

- 5.1 Every newly completed meter service installation shall be accompanied by a Meter Installation/Investigation Report (Meter Data).
- 5.2 Meter Installation/Investigation Report shall be completely accomplished. It shall be prepared in one set of four (4) sheets. All four sheets legibly written and completed with the following applicable information:
 - a. Name of customer
 - b. Account Number
 - c. Service order number
 - d. Meter number and its specifications
 - e. Names of installers
 - f. Date meter installed
 - g. Meter multiplier
 - h. Meter readings (KWH/KWHD/KQH)
 - i. Seal number(s)

						
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6.0 **SUBMISSION OF DOCUMENTS**

6.1 Completed documents (Service Order, Meter Data, etc.) shall be forwarded to immediate supervisor or designated representative to review and forward documents accordingly.

7.0 FINAL DISTRIBUTION

7.1 The respective Supervisors shall review completed service order and submit to Control Clerk for proper accountability of Service Order.

8.0 **POWER METERS**

- 8.1 Power meters shall be issued in accordance with the meter issuing slip to Supply or Meter Shop.
- 8.2 Power meters shall be installed to match meter number and customer's name. No power meter substitution shall be made. (Example: 120 volt meters substituted with 240 volt.)
- 8.3 Power meters not used during the day shall be returned to respective Sections for proper accountability.

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