GUAM POWER AUTHORITY
ATURIDÅT ILEKTRESEDÅT GUÅHAN
P.O.BOX 2977 • HAGÅTÑA, GUAM U.S.A. 96932-2977

FOR IMMEDIATE RELEASE

July 25, 2024

FOR MORE INFORMATION,
CONTACT: JOYCE N. SAYAMA
COMMUNICATIONS MANAGER
PHONE NO.: (671) 648-3145

ADVISORY TO THE PUBLIC

MyEnergyGuam Online Service Upgrades Ongoing due to System Maintenance

(Fadian, Mangilao) - The Guam Power Authority (GPA) is advising its customers that the MyEnergyGuam online service used to manage consumption and track energy usage is currently undergoing system maintenance upgrades to improve customer interaction and experience. Customers may continue to access their MyEnergyGuam accounts to view historical data, however current energy consumption data will not be available during the system upgrade period over the next few weeks.

For assistance, customers may contact the GPA Customer Service Center via phone at 671-647-5787/8/9 or email at customersfirst@gpagwa.com. Our customer service representatives will also be available during regular business hours to provide customer billing information or other data needed.

We apologize for any inconvenience caused and appreciate your patience and understanding as we work to restore full service.

For further updates, please visit www.guampowerauthority.com or follow us on our social media pages.

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Customers may also visit our offices for assistance at the following locations:

LOBBY LOCATIONS AND HOURS

GPA Fadian Main Office
Mon-Fri 7am-5pm

Julale Shopping Center, Hagåtña
Mon-Fri 8am-5pm

GPWA Upper Tumon Office
Monday-Friday 7:30am-6pm
Saturday 8am-12pm